PCI Compliance Services

Solution Overview
Managing risk within your environment can be challenging, especially when the variables that contribute to risk — such as Governance, Business Operations, Assets, Threats and Vulnerabilities — are not well understood.

As part of our Security Assessment and Compliance Management practice, Insight Networking provides a set of services to guide our clients through the complex maze that is the Payment Card Industry (PCI) Data Security Standard (DSS).

Each of our services addresses a unique set of needs related to PCI compliance, ranging from gap analysis and consulting services to fulfilling your compliance validation requirements and providing access to expert opinions and knowledge-bases to maintain your compliance.

PCI Compliance Services Benefits
In response to the growing problem of identity theft and specifically the fraud that ensues from theft of credit card data, the major credit card brands (VISA, MasterCard, American Express, Discover and JCB) have banded together to create the Data Security Standard. Compliance with the standard is required of all merchants and the 3rd parties they rely on to transmit, process or store cardholder data.

The DSS is a complicated fusion of best practices, technologies, policies and operational procedures. While all merchants and service providers are required to comply with all 228 items in the standard, there is sufficient flexibility to allow each covered entity to comply in the manner that best suits the organization. However, this flexibility also creates an opportunity to misinterpret the requirements, resulting in a false state of compliance.

By engaging Insight Networking as your PCI compliance partner, you will gain access to Insight Networking’s expertise as a PCI Qualified Security Assessor (QSA) in designing, implementing, operating and auditing your business and business environment in a PCI compliant manner.

Our Proven Methodology
Our approach starts with understanding your business environment and the objectives. The goal of this understanding is to become an extension of your team and provide recommendations on how to comply with the DSS while minimizing the intrusion on established business operations. During this initial analysis, Insight will compare the current state of existing IT and business processes against the DSS requirements. The
outcome is a report with recommendations organized as a project plan by which compliance can be best obtained and maintained. Our goal is to always provide recommendations that address the underlying risk; to achieve compliance through a level of security appropriate to your company.

With the recommendations in hand, the remediation process begins. While our capabilities span a wide range of projects from development of policies and procedures to design and implementation of critical security technologies, Insight stands at the ready to assist with remediation in whatever way you decide to engage us.

Once all remediation projects are complete, it is necessary to ensure ongoing compliance through operational controls. To this end, Insight is able to provide operational, 24x7 management of critical capabilities such as log management and management of IDS and firewall devices. Insight also provides a compliance management portal to enable our customers to better manage their own compliance.

Finally, there are any number of validation activities that must occur. All merchants must engage an Authorized Scanning Vendor (ASV) to conduct quarterly scans of all internet accessible systems and annual penetration tests must also be conducted. Finally, as required by your PCI level, once all of the recommendations have been implemented, Insight will conduct the onsite annual audit.

**Insight PCI Compliance Management Offerings**
- Insight PCI Gap Analysis
- Insight PCI Scanning
- Insight PCI Compliance Portal
- Insight PCI Audit Service

**Other Assessment and Compliance Offerings**
- Perimeter Security Assessments
  - Internet Security Assessment
  - Wireless Security Assessment
  - Remote Access Security Assessment
  - Firewall Policy & Configuration Analysis
- Internal Security Assessments
  - Internal Risk & Vulnerability Assessment
  - Data Management Practices Assessment (DBAs)
  - Data Management Practices assessment (End users)
  - Web Application Security Assessment
- Social Engineering Assessment
- HIPAA Compliance Consulting
- NERC CIP Compliance Consulting
- GLBA/FFIEC Compliance Consulting
- Network and Host Security Technology Design and Implementation
- 24x7 Managed Network and Security Services

**ABOUT INSIGHT**

Insight Networking is a strategic business unit of Insight, a technology solutions provider serving global and local clients in 170 countries. Today, thousands of clients, including more than 80 percent of the Global Fortune 500, rely on Insight to acquire, implement and manage technology solutions to empower their business. Insight provides software and licensing services globally. In addition, we offer a comprehensive portfolio which also includes networking, hardware and value added services for our clients in North America and the U.K. We are aggressively expanding our global capabilities by introducing new offerings, including hardware and services, to meet emerging needs for our clients worldwide. Insight is ranked No. 484 on the 2009 Fortune 500.