NEW, IMPROVED!
Insight Protection Plan – Service Plus+
Overview

Hardware failure can result in unpredictable expenses and lengthy business disruptions—even if your technology is still covered by a manufacturer’s warranty. Insight can help eliminate cost escalations and keep your business running smoothly in the event of a hardware failure. Service Plus+ comes in three a la carte forms to grant you a maximum level of freedom and flexibility. Select the plans that best suit your unique needs for length of coverage, response times and cost.

Offerings

Standard Extended Service Plan
*Protect your IT investment throughout its lifespan*
Most manufacturers’ warranties cover only a portion of your technology’s anticipated lifespan. With Standard Extended Service Plans from Insight, you maintain coverage for up to a total of 5 years from the date of purchase.

Depending on the type of technology product covered, Insight will pay the shipping charge and arrange an offsite repair or dispatch a qualified technician for an onsite repair. If your defective product is beyond economical repair, Insight will replace it with the same or like product. Either way, your organization will incur no costs!

Accidental Damage from Handling Plan
*Protect your mobile devices from life’s little mishaps*
If you slip, trip or lose your grip while carrying a mobile technology device, your manufacturer’s warranty probably doesn’t cover the damages. But at Insight, we know that accidents happen, so we offer Accidental Damage from Handling Plans for notebooks, PDAs, digital cameras and camcorders.

Protect your mobile devices from life’s little accidents. With up to three-years of Accidental Damage from Handling Plan, your mobile devices are protected from accidental mishaps beginning on Day One.

Replacement Plan
If the product fails for any covered reason, you will receive the same product, if available, or a product of like kind and quality not to exceed the original purchase price.

Service Plus+ Benefits
*Saves Money*
- Protects against future untimely and costly repair or product costs
- No deductibles, hidden charges or out of pocket
- Pays all parts and labor charges for or product replacement
**About Insight**

Insight is a technology solutions provider serving global and local clients in 170 countries. Today, thousands of clients, including more than 80 percent of the Global Fortune 500, rely on Insight to acquire, implement and manage technology solutions to empower their business. Insight provides software and licensing services globally. In addition, we offer a comprehensive portfolio which also includes networking, hardware and value added services for our clients in North America and the U.K. We are aggressively expanding our global capabilities by introducing new offerings, including hardware and services, to meet emerging needs for our clients worldwide. Insight is ranked No. 484 on the 2009 Fortune 500.

**Saves Time**
- No hassle replacement
- Fast and convenient repair work by Authorized Service Centers

**Ease of Service**
- Toll-free customer service hotline to serve your needs
- Peace of mind – no unexpected costs
- Nationwide service

**Transferable & Renewable**
- Adds value to a product if sold – easily transferred at no cost
- Continue the protection for additional years – renewals on most products

**Confidence, Convenience and Value**

**Get Started Today**
Trust Insight to protect your business from expensive and unpredictable hardware failures. Our representatives are based domestically in the United States and available to assist you 24 hours a day, seven days a week.

Ask your Insight account manager about the Insight Protection Plan or call us at 800.INSIght for a FREE quote today.

**Fast Facts**
- Cisco Gold Certified Partner
- HP Platinum Partner
- IBM Premier Business Partner
- Lenovo Premier Business Partner
- Microsoft Gold Certified Partner
- Lifecycle Management Services
- ISO 9001:2008 Integration Labs
- Advanced Technology Labs
- IT Management Services with a 24x7 Network Operations Center
- 432,000 square foot Distribution Center
- $130M ‘ready to ship’ inventory, $3.3B virtual inventory
- 2,500+ technical certifications

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